

Organization: St. Luke's Wood River Foundation
Project Title: The Keith Sivertson, MD, Compassionate Care Program
Grant Amount: \$15,000.00
Objectives/Outcomes: The Keith Sivertson, MD, Compassionate Care Program ("CCP") provides for emergent patient needs **excluding** services provided by St. Luke's Wood River (hospital and professional fees), as measured by direct improvement in the health status of the patient and reduction in healthcare expenses to the patient and St. Luke's Wood River.

Outcome benchmarks:

1. Diabetes Management Criteria:
 - A1C baseline between 6-12 months before assistance
 - A1C level at 2 months or within period of time of receiving assistanceResults: 19 patients
 - 3 patients' A1Cs lower
 - 6 patients' A1Cs higher
 - 10 patients' pending updated A1Cs
2. Emergency Room Visit Criteria:
 - Number of visits 6 months prior to assistance
 - Number of visits 6 months post assistanceResults: 6 patients
 - 5 patients – decreased number visits after receiving assistance
 - 1 patient – same number visits after receiving assistance
3. Inpatient Readmission Rate Criteria:
 - Number of inpatient admissions prior to assistance
 - Number of inpatient admissions within 30 days of assistanceResults: 73 patients
 - 66 patients – no admissions or readmissions
 - 3 patients – new admissions
 - 4 patients – readmissions

Impact Story:

A grandfather, "G," of a 6-year-old boy with learning and mental health difficulties, was the guardian of the boy, "S." S was exposed to illegal drugs in utero and had mental, emotional and behavioral issues. His mother struggled and continued to abuse drugs after his birth. The mother died by suicide and S moved to the Wood River Valley to live with his grandfather.

The Center for Community Health reviewed services available to assist both G and S, including CCP, Health and Welfare (Medicaid, CHIP, Grandparents as Parents), Blaine County Education Foundation (financial support for school supplies and activities or sports), community programs to access clothing, mental health, financial and social support and Social Security survivor benefits. After accessing services, G expressed gratitude and shared that S had a lot of support, was improving and taking medications which helped with behavioral issues and anxiety.

A few weeks later, SLWR's clinical dietician/diabetes educator requested assistance from CCP to purchase a 3-wheel bike for one of her newly diagnosed diabetes patients who recently suffered a stroke. The patient experienced mobility issues and expressed a wish for a 3-wheel bike. This type of bike provided more stability so he could ride with his 6-year-old grandson in his care.

Yes, the patient was G. The bike was purchased, thanks to the Compassionate Care Program.